

Verifone[®]
Training Partner

EXCEL[™]

[EXCEL EQUIPMENT LLC](#)

**Commander: Site Controller
VASC Classroom Certification**



Registration Information

Commander: Site Controller VASC Classroom Certification

GENERAL INFORMATION

The objective of this course is to enable service technicians to become certified on the Commander: Site Controller solution in order to complete new installations, warranty and repair work and perform software upgrades.

- ▶ Prior to registering for the Commander: Site Controller VASC Classroom Certification program students must have successfully completed the Commander: Site Controller VASC Pre-Course Certification. This packet will allow the user to register for the classroom certification only.
- ▶ The Commander: Site Controller Pre-Course may be registered for on Verifone's Premier Portal. The registration link is found under the Learn tab and Register for Training link. Alternatively, you may fill the packet manually and fax your request. The packet is located under Learn and Petro Training Information.
- ▶ The Commander: Site Controller VASC Pre-Course must be completed within 90 days of the VASC attending the classroom certification. Should a student not attend class within 120 days of completing the pre-course exam, the pre-course must be purchased again at full price and the student will need to pass the pre-course exam again prior to attending class.
- ▶ The Commander: Site Controller VASC Classroom Certification is 4 days in length; 3 days of classroom training and 1 day for the certification exam. Each day will include 2 short breaks and a lunch break.
- ▶ Concepts delivered in pre-course are expanded upon in class. As a result, students will need to study the pre-course materials heavily. It is expected that students know the pre-course material prior to attending class.
- ▶ All classes and documentation are in English.
- ▶ Cancellations made 15-30 days before class will result in the option to reschedule or the tuition will be credited to your account. **Cancellations (or rescheduling) made 14 days or less in advance of class date will result in forfeiture of tuition.**
- ▶ Please remember all expenses, including hotel, meals, and transportation are the responsibility of the attending student.
- ▶ After each day of school it is the technician's responsibility to contact their supervisor or manager to discuss the day's events and practice test scores. If an instructor observes the technician is performing below the standard or if the instructor feels the school is beyond the technician's comprehension the instructor has the right to call the supervisor or manager to advise the student not continue with the training.

REGISTRATION

To register for the Commander: Site Controller VASC Classroom Certification simply complete the Student Information Form and the Order Form and fax to the appropriate Verifone Training Center.

Registrations will be processed within 3 business days. A confirmation letter will be sent to the student and manager when the registration has been completed.

Travel arrangements should not be made until a confirmation letter has been received.

NOTE: Prior to registering for the Commander: Site Controller VASC Classroom Certification program students must have successfully completed the Commander Pre-Course Certification within the last 90 days.

Commander: Site Controller VASC Classroom Certification

REQUIRED Hardware

Minimum Hardware Requirements (Laptop Computer)

- Pentium 4, 1GHz
- 512 Mb RAM
- 5Gb Available HDD Space
- DVD R/W optical drive
- Mouse (external-option, but much easier to move around)
- Ethernet Port
- 9-Pin serial port, **MALE** connection

NOTE: Many laptops are no longer manufactured with a 9-Pin serial port. Should this be the case there are several options, including:

- USB to Serial Converter
- PCMCIA Serial Card
- Express Card (SYBA SD EXP15010 recommended)

Students must have a correctly configured and working serial communications device PRIOR to attending Commander: Site Controller VASC Classroom Certification

REQUIRED Software

Please ensure the following programs have been installed on the student's laptop PRIOR to attending training. Zipped files simply copied to the laptop hard drive ARE NOT installed.

- Acrobat Reader, v6.0 or higher
 - Acrobat Reader is a free program that can be downloaded at adobe.com. This program is needed when displaying and viewing Verifone documentation.
- WinZip v7.0 or higher
 - A free version of WinZip can be downloaded at WinZip.com.
- VASC Service Manual
- Verifone Router Configuration Utility
 - Download the latest version from the Premier Portal.
- Microsoft Internet Explorer, v8.0 or higher
 - Other browsers not supported for SMS usage
- HyperTerminal or PuTTY
 - HyperTerminal is included in Windows 2000 and XP.
 - PuTTY is a freeware program that can be downloaded from the internet.
 - Please ensure one of these is on the service laptop prior to attending school.

■ **NOTE: Other Internet A grade browsers (Chrome etc.) are not compatible with some Verifone required applications.**

■ **NOTE: Browser and firewall settings must allow access to the Verifone zones 192.168.31.xx range in the 255.255.255.0 subnet mask. Java must be enabled.**

Supported Operating Systems (32 Bit Versions Only):

- Windows 2000

STUDENT INFORMATION FORM

Please use one form for each student

Date of School you wish to attend: _____

Student Information:

Name:

Phone:

E-mail Address:

Special Needs or Other Comments:

Company Information:

Name:

Street Address:

Phone:

City or Province:

State:

Zip:

Country:

Manager's Information:

Name:

Phone:

E-Mail Address:

Have questions about your registration?

Call our Training Center at: 317-882-1300 or e-mail us at: Training@excel-equipment.com

ORDER FORM

1. Please complete the **entire** form.
2. This order will be entered in accordance with the prices, terms, delivery method, and specifications listed below.

QTY	PART NUMBER	DESCRIPTION	UNIT PRICE	TOTAL
	999-PCS-40080	Commander: Site Controller VASC Classroom Certification <i>Required for each student</i>	\$1800.00	\$
			Total:	\$

BILL TO:

Company:			
Street Address:			
City:		State:	Zip:
Phone:			
Purchase Order #:			
Date:			

Order Authorized By (Signature Required): _____